

City National Bank

Electronic Statements and Disclosures Enrollment Form

This enrollment form asks for your consent so that we can provide monthly account statements and disclosures to you in an electronic format rather than a paper format. The receipt of electronic disclosures is a condition or requirement of our various account. By delivering information to our customers in an electronic form instead of paper form, we can get your statement to you faster and in a more secure environment while reducing some of our expenses. Additionally, with electronic statements, you have access to up to 7 years of statements and features such as deposit detail.

Before accepting below, please read the following disclosures and requirements for accessing electronic disclosures.

About Monthly Internet Statements and Disclosures: Internet statements provide all information available on paper statements. An e-mail message will inform you each month when your statement goes online. Images of checks for the month can be easily accessed. Statements and check images will remain online for 84 months on a secure City National Bank site and may be downloaded or printed for permanent retention.

Disclosures related to our Internet Banking Service may also be provided to you in an electronic format. Such disclosures may include change-in-terms notices, notices regarding fee changes, amendments to our Internet Banking Agreements, privacy notices, and other required deposit account disclosures. We may send these disclosures to you at the email address you provide on this form or the Email Statement Request Form. The email that we send may include a link to these disclosures and/or we may send them as an email attachment. We may also respond to your account inquiries via our secure messaging service accessible through our Internet Banking Service. We may send you an email to let you know that you have a secure message.

If you choose to receive information electronically, and we have not yet developed the means for electronic delivery of that information, we will continue providing that information on paper until available electronically.

PLEASE NOTE: To access monthly account statements and disclosures electronically, you **must** have:

1. A City National Bank checking or savings accounts
2. An Internet connection
3. A 128-bit encrypted Web browser
4. Access to a printer or storage medium such as a hard drive so that you download and/ or print disclosures and/or statements for your records.

If you're lacking any of these requirements and want to receive Internet Statements, please contact us and we'll help get you set up.

- Send us an email at info@cnbt.com
- Call us at (512) 671-2265, 512 352 2265 extension 339 or
- Write to us at P.O. Box 1099 Taylor, TX 76574

If you change your mind about electronic disclosures and statements in the future: You can always request paper copies. If a special need arises, we can prepare a paper-based version of any of the electronic records you receive for up to five years after the date it was created. You can change back to all paper based disclosures and statements; however, we will ask you to convert any NetAdvantage, or Reward Checking, or Reward Savings account to another account of your choice as electronic statements are required for these account types. In order to change your disclosure format from electronic to paper just contact us via any of the options shown above.

About Account Terms and Conditions. Current versions of the Internet Banking Agreement may always be found at our [website](#) even if you elect to receive paper disclosures.

To Change Your e-mail Address or Information Option. To update your electronic address, or to change the method you have chosen to receive information, electronically or on paper, or if you have any questions, e-mail us at info@cnbt.com or call us at (512) 671-2265. You can also change your email address through the User Services Menu in our Internet Banking service.